

RAMSEUR HOMES
223 E. CHATHAM ST.
SUITE 102
CARY, NC 27511
PHONE: (919) 465-9335



Ramseur News

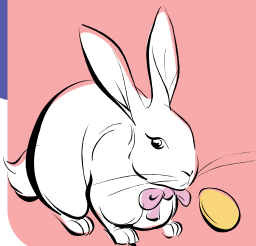
APRIL

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APRIL
BIRTHDAYS

Brandon Sims
Saturday 4/18

**HAPPY
EASTER**



Building Stronger Relationships for a Lifetime of Success

Right or Privilege???

"A **right** is not something that somebody gives you; it is something that nobody can take away"- Eleanor Roosevelt;

A **privilege** is something that is earned.

Such as, "If you do your homework. Then you can watch TV."

On Thursday, April 16 an In-service Training Session was provided to counselors concerning client rights.

The following, is a list of the client rights that we at Ramseur Homes adhere to:

- Exercise his/her rights as a client and citizen.
- Be fully informed of his/her rights and responsibilities and the rules and regulations governing conduct and responsibilities.
- To be treated with respect, consideration, dignity and full recognition of his/her individuality and right to privacy.
- To receive care and services which are adequate, appropriate, and in compliance with relevant Federal and State laws and regulations.
- To receive upon admission and during his/her stay a written statement

of the services provided by the facility.

- Voice grievances and recommend changes in policies and services through facility staff and/or through outside representatives, and to do so without restraint, interference, coercion, discrimination or reprisal.
- To be free of mental and physical abuse, neglect and exploitation.
- Privacy for visits of his/her family if no other mandates are involved.
- Except in emergencies, to be free from chemical and physical restraint unless authorized for a specific period of time by a physician according to clear and indicated medical need.
- Receive or refuse visitors at any reasonable hour.
- Make scheduled trips into the community.
- Participate in recreation, physical exercise and outdoor activities on a regular basis.
- Wear, keep and use his/her clothing, personal hygiene items and personal possessions.

- To have his/her personal and medical records kept confidential and revealed only with his/her written consent or as required by State or Federal law or regulation.

- Be free from the loss of any meal or a portion of a meal as a disciplinary action.

- Have access to all living areas, recreational areas, and habilitative supplies and equipment of RAMSEUR HOMES, INC.

It is the policy of Ramseur Homes, Inc. That the rights of the client shall be understood, respected, and preserved.

In general, these rights shall include, but shall not be limited to, the right of dignity, human care and treatment, and proper





RAMSEUR FYI...

New Services

- **Community Support Team**
- **Intensive In-Home Services**
- **CAP-MR/DD: Personal Care Respite Home/Community Supports Home Supports**

For more information on up-coming services contact the corporate office at (919) 465-9335. Thank You.

UPCOMING DATES TO REMEMBER:

- 5/7/09
5/28/09
CPR/FIRST AID TRAINING
10:00am-4:00pm
- 5/16/09
NCI TRAINING PART A/B
9:00am-4pm

*****Please register with Brandon Sims, HR Director for these training sessions. (919) 465-9335**

CONGRATULATIONS!!!

ON YOUR PROMOTION:

- Erica Rowe,
Area Residential Supervisor
- Veronica Smith,
Assistant Supervisor AP
- Deanna Brown,
Assistant Supervisor AP

WELCOME NEW EMPLOYEES!!!

Residential Counselors:

Rochelle Wilder
Raven Jones
Jessica Barfield
Stacey Rice

Community Support:

LaTeeta Jones
Amanda Massey



QUOTE

OF THE MONTH

To be nobody but yourself, in a world which is doing its best, night and day, to make you everybody else means to fight the hardest battle that any human being can fight--and never stop fighting.

Referral Procedure: If you are aware of anyone that can benefit from Ramseur Homes Services please contact the corporate office at (919)465-9335 to gather information about completing the referral process.

MANDATORY MONTHLY MEETINGS/TRAININGS

- 4/2/09
4/16/09
4/25/09

NCI Training-part A/B

Please register with Human Resources

- 4/09/09
10:00am to 4:00pm
CPR/First Aid

Please register with Human Resources



EMPLOYMENT OPPORTUNITIES:

- Experienced Qualified Professionals
- Two part-time Residential Counselors
- Community Support Team Leader

